

Booking Policies

SCHOOL GROUP RATES

Special school rates apply to groups of 10 or more students and are only available with advance registration.

Chaperones

The Louisville Science Center requires one chaperone per 10 students. Teachers and any adults over the age of 18 are considered chaperones and count toward this ratio.

Classes/Labs

A minimum of 10 students is required to schedule a class or lab. Classes and labs must be scheduled as an upgrade to an exhibit or IMAX package and booked 3 weeks in advance of the visit date. Due to the purchase of specialized supplies, cancellation fees may incur.

Confirmation

Once you have booked your Field Experience or program, a confirmation and pre-visit guide will be sent to you.

Final Changes/Cancellations

You may change or cancel your reservation up to 14 days prior to your scheduled visit. Rain checks will be issued for students and chaperones unable to attend on the day of your visit. Refunds will be issued for reservations canceled due to inclement weather.

Field Experience Payment

Full payment must be received 14 days prior to your visit. Unpaid reservations will be canceled. Science Center memberships are not valid for group visits.

Louisville Science Center accepts cash, check, MasterCard, VISA, Discover, American Express, or a completed Purchase Order.

Family Science Nights Policies and Payment

Minimum: Schools wishing to book a Family Science Night must pay for a minimum of 200 participants.

Cancellation: You may change or cancel your reservation up to 14 days prior to your visit.

Payment: Schools will be billed after the program for the total number of individuals who attend over the 200 minimum.

Overnight Adventures Policies and Payment

Minimum: Small groups will be accommodated on several pre-set open enrollment overnights. Schools wishing to book an exclusive overnight must pay for a minimum of 100 participants.

Deposit: A non-refundable deposit of 50% of your total reservation is due 4 weeks prior to your visit.

Cancellation: You may change or cancel your reservation up to 14 days prior to your visit.

Payment: Full payment must be received 14 days prior to your overnight.

Refunds: No refunds after the 14-day window.

Distance Learning Policies and Payment

Booking: Distance Learning must be scheduled 4 weeks in advance to accommodate the shipping of a program kit to the participating site.

Cancellation: You may change or cancel your reservation up to 14 days prior to your link.

Payment: Full payment must be received 14 days prior to your link.

Refunds: A processing fee of \$50 will be deducted in the event of any cancellation. No refunds after the 14-day window.

Pulse of Surgery Policies & Payment

Minimum: A minimum of 30 students is required to schedule a Pulse of Surgery program, with a maximum of 175 students per school.

Cancellation: You may change or cancel your reservation up to 4 weeks prior to your program.

Payment: Full payment must be received 4 weeks prior to your program. Failure to pre-pay by this time will result in forfeiting of the program date. Program materials will be shipped once full payment is received.

Refunds: A processing fee of \$50 will be deducted in the event of any cancellation. No refunds will be given after the 4-week window.