



## **Scout Programming Frequently Asked Questions**

### **What dates can my Scout attend?**

- We have five days designed for Cub Scouts. These are for children 10 and younger who have not entered the Boy Scout program yet. We also have two Boy Scout days that fulfill requirements for the Chemistry Merit Badge. The Boy Scout days are only for boys in the Boy Scout program.

### **Which dates fulfill Boy Scout requirements?**

- November 20<sup>th</sup> and February 5<sup>th</sup> are the Boy Scout days at the Louisville Science Center. Both of these dates fulfill requirements for the Chemistry Merit Badge.

### **Will all of the requirements be fulfilled for our badge/belt loop or pin?**

- All of the requirements necessary to complete the badge, belt loop or pin will be completed in our program. Please note that some requirements require some aspects to be done at home or over a longer period of time. If that is the case, we will provide you with all of the materials needed to complete the requirement at home.

### **How long does the program last?**

- Each Scout Day is from 12 – 4 p.m. However, classes can end anywhere from 3:30 – 4 p.m. depending on the size and ages of the group. A slight break is also included in this program time.

### **What if we arrive late?**

- Due to the level of the activities and duration of the program, we strongly recommend that all groups arrive on time for their scheduled program. Failure to do so may result in the inability to complete all requirements of the badge/belt loop or pin.

**Do we receive the Scout badge for our program topic?**

- The Louisville Science Center is unable to distribute the Scout badges/belt loops or pins. However, each Scout will receive a Louisville Science Center participation patch for completing the program. The themed Scout badge/belt loop or pin can be purchased from your Scout supplier.

**How far in advance should we make our reservation?**

- Due to the high demand of the Scout Programs, we recommend registering early to secure your spots for the program. All reservations must be made and paid in full no later than two weeks before the program date. Please note that walk-in registration may not be accommodated the day of the program.

**How much do we have to pay to register our group?**

- For groups of 10 or less, full payment is due at the time of registration. For groups of 10 or more, a \$100 deposit is due at the time of registration and the remaining balance is due no later than two weeks before the scheduled program.

**When is the final payment due?**

- The final payment for registration is due no later than two weeks before the program date. Failure to pay the remaining balance by this time will result in cancellation of the reservation and forfeit of the deposit.

**What is the cancellation policy?**

- If at any time the enrollment does not meet the minimum number of participants, the program may be cancelled. If cancellation does occur, a full refund will be given or you will have the option to move your reservation to a different date.
- Group Cancellation - Individuals or groups that wish to cancel their registration must notify the Louisville Science Center. If the cancellation is more than two weeks prior to the actual date of the program they will receive 80% of the program fee refunded. There will be no refunds for cancellations made less than two weeks prior to program date.

**What if we need to drop or add people from our reservation?**

- Groups will not be able to reduce or add participants to their reservation totals less than two weeks in advance.

**What if some of our group doesn't show up the day of the program?**

- Due to the popularity of the program, we are unable to offer refunds for any participants the day of the program except in the event of illness or emergency.

**Do I have to pay for younger or older siblings to attend?**

- All children entering the Science Center must pay the program fee or general admission, even if they aren't participating in the activities.

**Do adults have to pay as well as children?**

- We do require that adults pay admission of \$5 to attend the program, which includes Science Center permanent exhibit admission for the rest of the day.

**Do I have to stay in the room with my child during the program?**

- Louisville Science Center policy states that all groups must be chaperoned by an adult. We require at least a 1/10 ratio of adults to children per group. Children must be chaperoned while in the Science Center at all times.

**Does our program fee include admission into the Science Center after the program is over?**

- The program fee does include permanent exhibit admission for the remainder of the day. This does not include IMAX or Special Exhibit admission.